

WE'RE HIRING!

Technical Service Specialist

CALGARY, AB



Interra is hiring a Technical Service Specialist based in Calgary, AB. The Technical Services Specialist is responsible for providing expert technical support to clients, troubleshooting downhole tool issues, conducting product training sessions, and collaborating with engineering teams to improve tool performance. Additionally, the specialist is responsible for backing the business development function by collaborating with the sales team and providing the necessary support to ensure informational and operational excellence.

Primary Responsibilities

- Ensure all technical calculations and simulations are completed when required
- Confirm project specifications to ensure the correct equipment is being used for the application
- Ensure that the technical information on proposals and final documents is correct
- Investigate and complete non-conformance reports when required
- Prepare and finalize calculations, simulations, sales proposal drawings, and end-of-well reports
- Ensure all technical information sent to the customer is accurate and correct
- Provide on-call technical assistance when required
- Accompany sales reps to client meetings
- Present tool operations and technical information to customers in support of business development
- Provide business development backup when necessary
- Maintain and update the well database, including non-conformance and field trouble reports
- Update and maintain technical specification sheets, job procedures, and other documentation
- Streamline new technology implementation
- Lead deployments and training of new technologies to field personnel
- Represent Interra by watching high-profile frac jobs with customers
- Create customer-facing documentation, such as tech sheets, case studies, test reports, etc.
- Create internal documentation, such as product manuals, calculators, tracking sheets, etc.
- Such other duties as assigned by Interra from time to time

Requirements

EDUCATION

- Completion of relevant post-secondary technical education
- Minimum of 5 years of experience in a technical services role related to completion tools
- Valid driver's licence as well as a clean driver's abstract

LOCATION AND TRAVEL

- Calgary, AB
- Travel as required

AUTONOMY OF JOB

Under general supervision: occasional supervision over repetitive tasks. New duties or project-type tasks may receive strict or direct supervision depending upon the nature of the tasks.

DISCLAIMER

The list of job elements, responsibilities, skills, duties, requirements or conditions is not exhaustive but is merely the most accurate list of the current job. Interra reserves the right to revise the job description or require that other tasks be performed when the circumstances of the job change (emergencies, change in personnel, workload or technical development).

How to apply

Please email cover letter and resume to careers@interraenergy.com.